

# Volunteers On Call

Ministry Saint Joseph's Hospital - Marshfield, Wisconsin

Fall 2011

## In Brief

**CHRISTMAS GIFT DELIVERY-** As in past years, Partners will be delivering a small holiday gift/balloon to all patients who are in the Hospital on Christmas. The Partners Christmas gift delivery is scheduled for Saturday, December 24, at 9 a.m. Anyone interested in volunteering for this activity should call Kathy Stone at 715-387-7105

**WITH STUDENTS BACK IN SESSION** it is not too early to be aware of our Partners with Saint Joseph's Hospital scholarship program. Applications will be available in the Gift Shop or at your local high school or college by December 1.

**A REMINDER** to all direct patient care volunteers (flower delivery, communion ministers, patient mail volunteers, Peds unit volunteers, etc.) must either wash your hands OR use a hand sanitizer BEFORE entering and AFTER leaving a patient's room. Not only is this standard procedure throughout the year, but especially important during the upcoming flu season.

## We Need Your Help

This year again, we are asking that anyone attending the **Fall Membership Meeting on Nov. 10** to bring a two or three dozen cookies or a pan of bars to the meeting as a donation for this year's Winter Wonderland event. The items will then be frozen until they are needed to serve to volunteer workers during the work/set up sessions.

## Ministry Saint Joseph's Hospital

**Partners with Saint Joseph's Hospital**  
611 Saint Joseph Avenue  
Marshfield, Wisconsin 54449

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## YOU ARE INVITED!

**PARTNERS FALL MEMBERSHIP**

**DINNER/MEETING \*\***

**THURSDAY, NOVEMBER 10**

**SOCIAL 5:15 P.M. • DINNER 5:30 P.M.**

**FOUR SEASONS DINING ROOM**

**HOSPITAL GROUND FLOOR - NORTH**

Please **RSVP by Wednesday, November 3** by calling the Partners reservation line at 387-7021 with the names of those attending. All those attending are asked to bring two or three dozen cookies or a pan of bars for Winter Wonderland workers. (see story at left)

**THIS EVENT IS FOR PARTNER MEMBERS ONLY**

However, **all volunteers** are welcome to attend this dinner meeting, and all future membership meetings, by joining the Partners organization, for only a \$7 annual membership fee. When you call in to RSVP request that you would like to join Partners.

**\*\*Partner members:**

This is your official invitation to the Fall Meeting. No additional invitations will be mailed.



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## A Message from Partners' President

*It seems the fall weather has finally arrived; not that I was complaining about the unseasonal warmth in early October! However, the cooler weather does help to motivate me for fall and winter activities...which is what Partners is gearing up for.*



**Roxie Wettereau**

*Partners will once again take its turn as the host organization for the Samaritan House. For those who are not familiar with it, the Samaritan House is located inside Immanuel Lutheran Church, where a dinner is provided every Friday night to serve the homeless and marginalized of Marshfield. The food is donated by Ministry Saint Joseph's Hospital, and the host organization provides desserts and beverages. Duties also include set up, serving, and clean up. For further details, or to sign up or make a donation, contact Judy Gadke at 715-387-7629. I would encourage you to join us on Friday, November 4.*

*Partners with Saint Joseph's Hospital also will be helping again at Rotary Winter Wonderland, a community-wide*

*project led by Marshfield's two Rotary clubs that helps to feed the hungry in the Marshfield area. Partners members are being asked to provide baked goods, which go to the volunteers who work on Saturdays to help put up the lights at Wildwood Park and Zoo. These goodies also are served to the volunteer groups in the park every night once Rotary Winter Wonderland opens up. We also decorate a tree that is on display in the park, and we volunteer time to work one night at the event. Partners night to man the park is Monday, December 12.*

*Finally, our Partners Fall Membership meeting is quickly approaching, which is set for Thursday, November 10.. Look for details and your invitation to the meeting inside this newsletter. Be sure to RSVP by November 3, and then join us as we introduce the new Partners officers for 2012. I hope to see you there!*

*Roxie*

## Hospital opens two new volunteer areas

In an effort to better serve the needs of our patients and families a **greeter/escort volunteer** was added to the second floor main entrance area early this past August.

A volunteer is now available Monday - Friday from 8 a.m. - noon and works very closely with the customer service/registration staff.

They are prominently visible behind a "welcome ambassador" podium in the entrance area, where they will greet,

provide direction and will be able to personally escort patients/families from the second floor entrance to specific departments throughout the Hospital.

All the volunteers were provided hands-on training and also have been given a detail binder full of resources (i.e., area location cards, internal and external maps, key phone numbers, what to do in case of an emergency, hotel accommodations, etc.).

A second new volunteer area opened on Monday, October 3. **The first floor outpatient waiting area** (by Nuclear Medicine/Rehab Services) is now being

served by volunteers.

A volunteer will be available Monday - Friday from 7 a.m. - 5 p.m. and will work very closely with the staff of Nuclear Medicine, Rehab, Cardiac and Pulmonary Rehab departments.

Volunteers will greet, confirm patient appointments for the areas listed above and provide directions as needed.

Please provide the volunteers who serve in these areas, a warm welcome when you see them and let Keresa Kilty know if you have any questions.

## Volunteers Needed for Winter Wonderland

Partners, along with other community volunteer organizations, is again helping this year (our fourth year of participation) with the Rotary "Winter Wonderland" light program at Wildwood Park, which includes decorating our own tree.

Of course they will again need volunteers to help set up and string lights, (on Saturdays, October 22 & 29 and November 5 & 12) prepare meals and desserts, and help with the take-down in January. They also need volunteers to help collect donations at Wildwood Park on our assigned evening on Monday, Dec. 12. If you would like to help with donating a dessert for the workers, you can drop it off in the Gift Shop before 1 p.m. on the Friday before the set up day, and it will be delivered to the park.

If you would like to volunteer in any way, please call Kristy Yaeger at 715-305-5468 or email her at [kristy.yaeger@ministryhealth.org](mailto:kristy.yaeger@ministryhealth.org)



Winter Wonderland - 2010

We look forward to a big turnout in support of this worthwhile project. This year promises to be bigger and better than last year. Lights will be on daily from November 25 through December 31 from 5 to 9 p.m.

## Children's Hospital receives quilt donation

A group of talented women have been working diligently on a project that will bring smiles to the faces of several children at Ministry Saint Joseph's Children's Hospital.

The Wisconsin chapter of Quilts for Kids, which is organized by Martha Doss from Racine, has recently completed 17 different quilts that will provide comfort to children in need especially those with cancer, AIDS, life-threatening illnesses, and children of abuse through the gift of a handmade patchwork quilt.

The volunteers transform discontinued, unwanted and other fabrics into patchwork quilts that comfort children. Each of the quilts is different in pattern, color and decor.

With the help of volunteer quilters the quilts are distributed to children's hospitals and shelters across the U.S. Quilts for Kids has now spread to over 50 chapters throughout North America and the Caribbean, kept millions of fabric out of landfills and produced tens of thousands of quilts.

Quilts for Kids has a volunteer network that encompasses corporate programs, quilting groups, and individuals from all walks of life. Many of the volunteers hold monthly "quilt-ins" and periodic workshops where new quilters can learn from more experienced hands. The program is open to anyone wanting to help. You do not have to be an expert.

Teens and preteens are encouraged to get involved through their schools or community service programs so that they can experience giving something of themselves to children who need them.

More information about Quilts for Kids, Inc. can be found at [www.quiltsforkids.org](http://www.quiltsforkids.org), or you may contact us at 215-295-5484.





(L-R) Danielle K. Bergs, child life specialist; Betsy Frank, Quilts for Kids; Amy Fabian, child life specialist; and Kaci Casey, child life specialist, are shown with some donated quilts.

## Don't Forget to Renew Your Partners Membership!

This year again we are printing a membership form that you will need to clip out of this newsletter and include with your membership dues, which are **due by December 31**. You can either bring the form and your payment to the Membership Meeting on November 10, drop it off in the Gift Shop, or mail it to our membership chair:

**Donna Specht, Membership Chair**  
408 North Cherry  
Marshfield, WI 54449  
Phone: 715-384-47512

Please complete form below and cut on dotted lines - bring to Membership meeting or mail with your dues.

 <p>611 Saint Joseph Avenue Marshfield, WI 54449</p> <p><b>MEMBERSHIP CARD</b></p> <p>January - December 2012</p> <p><input type="checkbox"/> \$7 - Active Membership <input type="checkbox"/> \$15 - Associate Membership</p> <p>Name _____</p> <p>Keep this stub for your records</p>	 <p><b>Partners 50th Anniversary Year</b> January - December 2012 <b>MEMBERSHIP CARD</b></p> <p>Name _____ (Last) _____ (First)</p> <p>Address _____</p> <p>City _____ ZIP _____ <input type="checkbox"/> Active</p> <p>Phone (Home) _____ Unlisted? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Associate</p> <p>E-mail Address _____</p> <p><input type="checkbox"/> I currently volunteer in the following areas:</p> <table border="0"> <tr> <td><input type="checkbox"/> Family Waiting Room</td> <td><input type="checkbox"/> Library Cart</td> <td><input type="checkbox"/> ICU / CCU Waiting Room</td> <td><input type="checkbox"/> Spiritual Services</td> </tr> <tr> <td><input type="checkbox"/> Pediatric Orientation</td> <td><input type="checkbox"/> Escort / Tours</td> <td><input type="checkbox"/> Direction Desks</td> <td><input type="checkbox"/> Clerical / Projects</td> </tr> <tr> <td><input type="checkbox"/> Home Delivered Meals</td> <td><input type="checkbox"/> Coffee Café</td> <td><input type="checkbox"/> Gift Shop</td> <td><input type="checkbox"/> Other _____</td> </tr> </table> <p><input type="checkbox"/> Special Events: <input type="checkbox"/> Children's Miracle Network (CMN) <input type="checkbox"/> Departmental Projects <input type="checkbox"/> Committee / Board Member <input type="checkbox"/> Coordinate Annual Luncheons / Dinners</p> <p><input type="checkbox"/> I am interested in volunteering in the following areas: _____ . Please call me.</p>	<input type="checkbox"/> Family Waiting Room	<input type="checkbox"/> Library Cart	<input type="checkbox"/> ICU / CCU Waiting Room	<input type="checkbox"/> Spiritual Services	<input type="checkbox"/> Pediatric Orientation	<input type="checkbox"/> Escort / Tours	<input type="checkbox"/> Direction Desks	<input type="checkbox"/> Clerical / Projects	<input type="checkbox"/> Home Delivered Meals	<input type="checkbox"/> Coffee Café	<input type="checkbox"/> Gift Shop	<input type="checkbox"/> Other _____
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## CALENDAR OF EVENTS

All Board meetings are in the Hospital Board Room at 3:30 p.m.

<b>October 27 &amp; 28</b> .....	United Way Book Fair - Hospital Lobby
<b>October 26</b> .....	Partners District Meeting- Eagle River
<b>November 8</b> .....	Partners Board Meeting
<b>November 10</b> .....	Partners Fall Membership Meeting (see invite on back)
<b>November 10 &amp; 11</b> .....	Gift Shop Open House (9 a.m - 8 p.m. both days)
<b>November 10 &amp; 11</b> .....	Crystal Jewelry Sale - Gift Shop
<b>December 12</b> .....	Rotary Winter Wonderland (Partners host night) 4:45-9 p.m. (see story p. 7 for details and volunteer opportunities)
<b>December 1</b> .....	Festival of Light - West 14th St. Restaurant Parkin Place Building - 5:30 p.m.
<b>December 13</b> .....	Partners Board Meeting
<b>December 15</b> .....	Newsletter deadline (send articles to JoAnn at rjgougeon@charter.net.
<b>December 24</b> .....	Partners Christmas Gift distribution to Hospital Patients (Volunteers needed)
<b>January 11</b> .....	Partners Board Meeting
<b>February 14</b> .....	Partners Board Meeting

## Partners members attend State Convention

The Partners of WHA state convention was held on Oct. 4-6 at The Plaza Hotel & Suites in Eau Claire. Partners members attending the conference from Ministry Saint Joseph's Hospital included: Judy Gadke, Nancy Hill, Kathy Meidl, Anne Schmidt and Kathy Stone.

The theme for this year's conference was "Driving to Success" and included

everything from Pro Shops to the President's Open to the Back Nine Workshops. You could even show off your best golf outfits at the Fairway Strut's parade of hospitals on Tuesday evening!

A number of excellent workshops were available on topics such as:



Partners members attending the convention were: (L-R) Kathy Meidl, Nancy Hill, Judy Gadke, Kathy Stone and Anne Schmidt.

*Legislation & You, Protecting Yourself Against Medicare Fraud, Brain Gym, The Basics of Strategic Planning, and Re-imagined Retail Solutions-Gift Shops.*

There also was a CEO panel facilitated by Eric Borgerding from WHA and included representatives from various hospitals speaking on some of the hot

issues in legislation.

Our endnote speaker was Nancy Conger, a certified professional and co-active coach. Her presentation was not only humorous and inspiring, but gave us a renewed spirit to continue and be proud of the volunteer service we provide.

The state conventions are open to all Partner members and I encourage

you to think about attending in the future. Not only is it a good networking opportunity, but it's also a time of reflection and appreciation for all you do.

Thank you for making this such a great organization!

## Seasonal Flu Update from Infection Control

For your safety and protection as well as concern for our patients, please help us prevent the spread of the flu virus by following these guidelines:

- Get an influenza vaccination as soon as possible. Remember, getting a vaccination is the best way to prevent getting or giving influenza.

### Free Flu Vaccinations Available

All volunteers who are **actively volunteering** for the Hospital are eligible to get the seasonal flu shot at no charge on the following dates, times and locations:

October 24: Monday 7:30 a.m. - 3 p.m. Employee Health Office  
 October 28: Friday 6 a.m. - 5:30 p.m. Conference Room G  
 October 31: Monday 6 a.m. - 5:30 p.m. Conference Room G  
 November 1: Tuesday 10 a.m. - 2 p.m. Conference Room G  
 November 4: Friday 6 a.m. - 5:30 p.m. Conference Room G

Teens younger than 18 must have their badge and a written parental consent in order to receive a vaccination. Flu shots are also available by appointment in Employee Health - 77081

- Stay home if you have a fever greater than 100.4 F or are feeling ill. Fever is one of the primary symptoms of illness. Other symptoms that may indicate influenza are: cough, runny nose, muscle aches and sore throat.
- Practice good hand hygiene by washing your hands with soap and warm water using a great deal of friction for at least 15-20 seconds or using an alcohol-based hand sanitizer BEFORE and AFTER entering a patient's room.
- Please remember to bring your volunteer badge to receive the vaccination. You will not be given a vaccination without it.

## Crystal Jewelry Sale

### Eric Andrew Collection

Just in time for the holidays

Thursday and Friday - November 10 & 11 7 a.m. - 5 p.m.

Outside the Hospital Gift Shop

- Crystal and semiprecious stones • New pieces and designs



## Welcome the Holiday Season. . .



with a beautiful 24" wreath made with mixed greens and pinecones. Your wreath can be pre-ordered through the Gift Shop by November 18, 2011 or by phone (715.387.7105). A sample wreath will be in the Gift Shop November 5 - 11. The cost is \$25 and payment must be made at time of order. Pickup dates for your wreath will be from November 28 - December 16, 2011.

## Welcome New Volunteers!

Please join me in welcoming several new individuals who have joined our "volunteer family." If you see them in the halls, please say "hello."

**Windy Behselich**  
House of the Dove

**Jessica Costello**  
Child Life Department

**Debra Englehart**  
Nuclear Medicine/Outpt.. Waiting

**Marlene Hanson**  
Home Delivered Meals

**John Heck**  
Home Delivered Meals

**Sharon Heckel**  
Nuclear Medicine/Outpt.. Waiting

**Jeanette Katzenberg**  
Nuclear Medicine/Outpt.. Waiting

**Irma Kilty**  
Home Projects

**Murtle Kuehling**  
Home Projects

**Myrthe Kushhing**  
Home Projects

**Jaurdon Nelson**  
Child Life Department

**Katherine Peterson**  
Pediatrics

**Samantha Rashid**  
Pediatrics

**Mary Shuda**  
Nuclear Medicine/Outpt.. Waiting  
Pediatrics

**Sabrina Snapp**  
Escort Emergency Room / Pediatrics

**Karen Thompson**  
Patient Mail/Nuclear Medicine

**Melissa Van Den Heuvel**  
Clerical

**Nathan Wait**  
Home Delivered Meals

**Jean Wunrow**  
Nuclear Medicine/Outpt. Waiting  
Pediatrics

## Patients benefit from home project volunteers' talents



Grace Backus, home project volunteer (left) presents Heidi Giese, Child Life Services Manager, with soothing Comfee dolls. Grace took on the challenge of making our pediatric population these special dolls that contain calming lavender and flax. and can be warmed in the microwave. They are helpful for soothing children's irritable aches, and will stay warm for up to an hour.



More walker and wheelchair bags can now be crafted thanks to Marshfield Furniture's recent generous donation of several rolls of upholstery fabrics. Standing by some of the donated fabric is Millie Marty one of walker/wheelchair seamstress volunteers.

## Public Policy Report

**H**ello fellow volunteer ghosts and goblins!!

In our last newsletter I provided information from the Wisconsin Hospital Association regarding several legislative topics as well as HEAT sign up information. Today I want to share more about the implications of NOT making your voice heard.

Why be engaged with your legislators? 'We in America do not have a government by the majority. We have a government by the majority who participate'...*Thomas Jefferson*. Statistics show that the vast majority of constituents never contact their legislators. Let's think about that for a bit. Last legislative session 1,720 bills were introduced in the Wisconsin legislature, so they are dealing with thousands of different issues. If they never hear from us, our legislators assume that we are okay with these issues. To a legislator, SILENCE means everything is okay!

### A few nevers:

- Never assume your legislator knows what you think.
- Never assume your legislator heard from someone else who

thinks like you do, so you do not need to make contact with them.

- Never forget your legislator has heard from someone who has an opposing opinion than you do.
- Never forget that one thoughtful legislative contact can impact your legislator's opinion.
- Never forget that you as a constituent have power.

When communicating with your legislator, please always indicate that you are a hospital volunteer. That can add credibility and strength to your message.

In closing, I just want to thank you for your advocacy efforts. This is my last newsletter article as your local and district public policy chair. I thank you for the privilege of serving in that capacity and look forward to seeing you at Advocacy Day in April 2012!

Happy Halloween!

*Judy*

**Judy Gadke**  
Public Policy & Education Chairperson

## Partners' Gift Shop Open House

**P**artners with Saint Joseph's Gift Shop Annual Christmas Open House will be held on Thursday & Friday, November 10 - 11 from 9 a.m. - 8 p.m. each day. Featured this year will be a special Crystal Jewelry sale outside the Gift Shop, on both of these days.

There will be in-store specials each day and 20% off on all **Christmas items ONLY**, throughout the two days. Free gift wrapping also will be available.

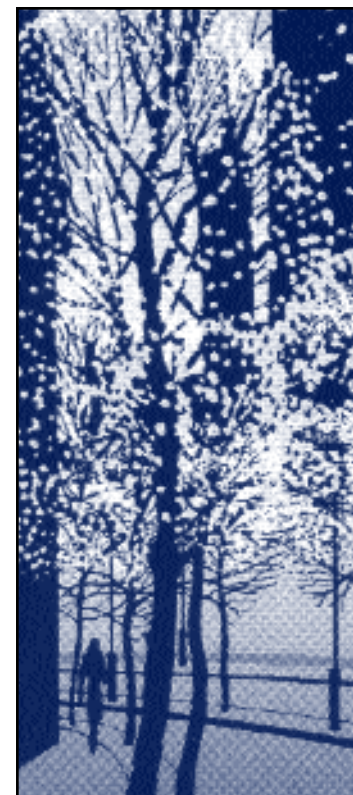
The Coffee Café also will have "open house specials" during the two-day event. Partners members attending the Fall Membership Dinner on November 10 will have an opportunity to shop and save after the meeting.

As you know, this is the Gift Shop's biggest event of the year, and the money generated from the Gift Shop and Coffee Café sales is used to fund the wonderful projects sponsored by Partners. We also need you to spread the word and tell all your friends about this big event and invite them to do some Christmas shopping with us this year.

*Kathy Stone - Gift Shop Manager*



## Save The Date...



This year's **Festival of Light** event will be held on December 1, beginning at 5:30 p.m. at West 14th Street Restaurant - Parkin Place Building in Marshfield. Proceeds from this year's Festival of Light will fund Music Therapy Services for oncology patients at Ministry Saint Joseph's Hospital.

Each year, a sold out crowd of community members and medical staff enjoy hors d'oeuvres and cocktails while bidding on four fully-decorated artificial trees, wreaths and an array of holiday items.

Again this year, Partners Gift Shop staff will be decorating one of the four large Christmas trees for the vocal auction. Get-away packages, including a trip to Hawaii, artwork, jewelry, and sports items also will be auctioned at the event.

Tickets are available for \$50 each. For tickets, please contact the Foundation office at 715-387-9502.

## DONATIONS/VOLUNTEERS NEEDED FOR SAMARITAN HOUSE SUPPER

Partners is signed up to serve the Samaritan House Supper

**November 4**  
**Immanuel Lutheran Church**

Donations still needed include: desserts, three gallons of juice and helpers beginning at 4:45 p.m. Please call Judy by Wednesday, November 1, if interested in helping with this very worthwhile project.

**Judy Gadke**  
**715-387-7629**